

As Covid-19 figures drop, we anticipate and look forward to being able to extend our service to once again include accompanied viewings. We have been working towards a code of practice that would include all appropriate measures. You may have some reservations about letting people through your door, which is completely understandable, but we believe it can be done in a safe way.

Below are the procedures we will be implementing moving forward to keep you safe.

- ✓ Please advise our negotiators prior to the appointment if you or anyone in your household has been exposed to, or is showing any symptoms of Covid-19, we will ask the same of the viewer.
- ✓ Vendors, or anyone else, including tenants are to vacate the property for the duration of the viewing.
- ✓ Our accompanying negotiator will wear gloves and a face mask and we will request the same of our viewers for the duration of the viewing.
- ✓ The seller or agent will endeavour to ensure doors are open to avoid unnecessary touching of handles etc in the property.
- ✓ A maximum of two people, who must be from the same household will be allowed to view the property. We will respectfully ask that children are not present at the viewing.
- ✓ A two meter distance is to be maintained and the viewer will be asked to follow the agent around the property and not enter a room until invited to do so.
- ✓ Where there is the need for multiple viewings, these will be safely staggered to allow for handles etc. to be hygienically wiped down.

We will be qualifying all viewers prior to booking their appointments. If however you would prefer a potential viewer to see a video of your property before confirming their viewing, we would be happy to make arrangements to call out to your property in order to prepare this content.

If you would like to discuss anything mentioned in this guide, or just need a chat, please do not hesitate to get in touch.

We will now begin the process of reintegrating furloughed staff in order to work our way through a back log of viewing requests and we look forward to speaking to you as the market resumes.

In the meantime, keep safe and take care.

Kind regards

*Robert Calcaterra*

Director/FNAEA

For Herbert R Thomas