

The health of our clients and staff are of the utmost importance to us and we will make sure that we conduct our viewings services safely and responsibly once restrictions have been eased. We have looked into Government guidelines and have put the following systems in place to make sure we can keep you as safe possible while finding you your new home.

- ✓ Please advise our negotiators prior to the appointment if you or anyone in your household has been exposed to, or is showing any symptoms of Covid-19, we will ask the same of the vendor.
- ✓ Vendors, or anyone else, including tenants are to vacate the property for the duration of the viewing.
- ✓ Our accompanying negotiator will wear gloves and a face mask and we ask the same of our viewers for the duration of the viewing. Please ensure you bring these items with you.
- ✓ The seller or agent will endeavor to ensure doors are open to avoid unnecessary touching of handles etc in the property.
- ✓ A maximum of two people, who must be from the same household will be allowed to view the property. We respectfully ask that children are not present at the viewing.
- ✓ A two meter distance is to be maintained and viewers will be asked to follow the agent around the property and not enter a room until invited to do so.
- ✓ Where there is the need for multiple viewings, these will be safely staggered to allow for handles etc. to be hygienically wiped down.

If you would like to discuss anything mentioned in this guide, please do not hesitate to contact us.

In the meantime, keep safe and take care.

Kind regards

*Robert Calcaterra*

Director/FNAEA

For Herbert R Thomas